

Dr. Roof Atlanta, Inc.  
1460 Woodstock Road  
Roswell, Georgia 30075

August 30, 2006

Re: Chimney Repairs, 5489 Brookstone Drive, Acworth

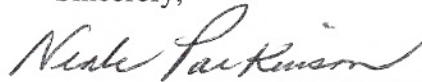
Dear Sir or Madam:

After two service calls to our home, I felt obligated to write a letter to your organization to express my sincere appreciation and gratitude for your professionalism and extremely competent team. We have had extensive repairs completed on each of our chimneys involving complete tear-down of all roofline flashing materials, shingles, etc. to repair significant leaks affecting the interior structure of our home. Your company representative, Vic Johnson, completed both these repairs in a professional, organized, and courteous manner. We have not experienced any evidence of a leak since the repairs were completed. I was extremely impressed with Vic's level of expertise in resolving our leak problems. In addition, after both repairs, the area under the chimneys was spotless without one trace of evidence that the repair ever occurred.

I applaud your customer service representatives and field team for being one of the best in the industry based on my many years of dealing with contractors and service industries. I certainly hope that you will recognize Vic for his efforts as he is certainly a significant asset to your organization.

As a former Vice-President of our Homeowner's Association, I continue to receive inquiries from homeowners regarding referrals for reliable and competent service companies for a myriad of issues. Without hesitation, I can assure you that I will strongly recommend Dr. Roof as my company of choice for all their roofing concerns and needs. I wish all of you the best and continued success for the many years to come.

Sincerely,



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